SSM launches document, product authentication platform

Companies Commission of Malaysia Product Development Unit head Rosniwati Hussin showing the SSM DCTC QR Code Reader mobile application in Kuala Lumpur on Wednesday. PIC BY INTAN NUR ELLIANA ZAKARIA

KUALA LUMPUR: The Companies Commission of Malaysia (SSM) is embracing the digital revolution by having its own digital platform to verify the authenticity of Certified True Copy Documents or Products.

SSM Product Development Unit head Rosniwati Hussin said SSM had introduced the use of digital signature, QR Code reader and web checker for document and product authentication since 2016.

"Previously, it (document and product authentication process) was operated by a third party. In October, we developed the digital platforms for authentication purposes, which were launched on Nov 11," she said at Menara SSM@Sentral on Wednesday.

Rosniwati said this would prevent document or product falsification and fraud, as well as boost public confidence in security as the data depositories were under SSM.

"This is because users will buy the documents (or products) from SSM and only SSM can verify them," she said.

Rosniwati said this was useful for government agencies, banks and courts.

"Among the use of these documents (or products) include application for bank loans, government tender, company portfolios to update shareholders, enforcement agencies, court cases and renewal of contractor licences."

She said users could buy a Certified True Copy Document or Product and check the documents via a web checker at www.ssm4u.com.my.

She added that users could also scan the QR Code of the document or product via the SSM DCTC QR Code Reader mobile application.

"There have been 500 downloads for the app. Any change to the QR Code can be detected as it contains cytographic elements."

She said the web checker and app would replace the Pos Digicert Secured QR Code Reader and the My-Data CTC web checker.

She said to use the web checker, users needed to register on the website.

"People can buy the documents or products via the SSM service provider portal.

"There are two types of documents that people buy the most. The first is company and business documents (image), while the second is company and business profiles."

"The documents or products with digital Certified True Copy are priced between RM20 and RM40.60, including the Sales and Services Tax," she said.

"Once users buy the documents (or products), it will be available for up to seven days at the SSM service provider portal.

"This means that they need to download and save them. They can be used for many purposes, such as loan applications or for procurement purposes."

She said users could check the digital signatures of the documents or products in soft copy format by clicking on the digital signatures of the items.

This exercise is governed by the Digital Signature Act 1997 and Digital Signature Regulations 1998.

"It is also useful for court cases to authenticate documents."

She said users could key in a document's serial number at the web checker to verify its authenticity.

She said the digital signature had solved problems relating to the authentication of hard copy documents.

"When customers use the documents, recipients on the other end, such as banks, need to find a way to verify the documents. With all these elements for authentication, they could do it promptly," she said.

She said the invention had made its way to the Malaysia Book of Records for SSM being the pioneer among government agencies to provide Digital Certified True Copy Documents and Products in 2017.

SSM received the 2017 Champion of Innovation Award from the Domestic Trade, Cooperatives and Consumerism Ministry.