

**IN THE TRIBUNAL FOR CONSUMER CLAIMS MALAYSIA
BINTULU, SARAWAK**

TUNTUTAN NO: TTPM-Q-(P)-149-2011

HONG ING PING - CLAIMANT

EASY PHA-MAX MARKETING - RESPONDENT

GROUND OF JUDGMENT

1. The nature of the Claimant's claim is set out in *Borang 1*. The Claimant is claiming for the refund of the sum of RM 7,600.00 being amount paid to the Respondent for participating in Entrepreneurship Program (MEP) offered by the Respondent. The basis for her claim is that the Respondent changed the program package as from May 2011 without her consent.
2. The Respondent filed a defence in *Borang 2*. In short the Respondent is saying that all benefits have been accorded to the Claimant. Any change in the program would not afford any lesser benefits to the Claimant.
3. In the course of the proceedings, the stance and arguments advanced by the parties in their respective *Borang 1* and *Borang 2* are not seriously challenged by either party.
4. In the course of the proceedings, it was suggested to parties that since the Claimant joined a particular program, would it resolved matters if that particular program be maintained for her. Both parties agreed to compromise and follow the original program.
5. As such I made the Order that to maintain the Claimant's membership in accordance to the membership duration.

6. In making the Order, I am conscious of the possibility of any breach of such an Order. In that eventuality, it is implicit that the Claimant is at her liberty to pursue a claim for compensation or such other relief that she deems fit.

STANLEY EDDY
PRESIDENT
TRIBUNAL FOR CONSUMER CLAIMS
MALAYSIA

Dated: 24 September 2011

