

MyPay makes it easier for users to pay Govt agencies' bills

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PUTRAJAYA (Aug 15): MyPay, the Government digital service platform, was officially launched today, providing a convenient way for users to obtain necessary information and make relevant payments to various government agencies on a single platform.

Domestic Trade and Consumer Affairs Minister Datuk Seri Saifuddin Nasution Ismail launched the platform that was developed by a local technology firm, Dapat Vista Sdn Bhd.

The firm executive director Sabri Rahman said MyPay connects consumers with various government agencies such as National Higher Education Fund Corporation (PTPTN), Election

“Consumers can check the balance of PTPTN loan, obtain information on traffic summons and outstanding taxes via MyPay before making payment using the platform,” he said at the MyPay launch here.

Confident that MyPay will help Government agencies improve the collection process, Sabri said the safety of the platform is ensured via a widely-used tool known as electronic Know Your Customer (e-KYC).

“Identity card number, phone number and e-mail form the basis to ensure users safety. The process will make sure each individual can only register one MyPay account to prevent duplication and reduce the risk of identity theft,” he explained.

Moving forward, he said MyPay plans to expand its services to non-government agencies, including utilities and telephone bills payments among others.

Meanwhile, MyPay chief executive officer Nick Liew said the company has set a short-term target to register 300,000 users before expanding to record up to 30 percent of the Malaysian population using the platform.

“We are providing relevant information for free while each transaction will be charged with different rates, depending on the agencies. For example, we will charge 50 sen for PTPTN and RM1 to settle summons,” he said.