

New haircut prices should not burden consumers: Minister

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PUTRAJAYA: The new rate for haircuts should be in line with the additional costs that barbers and hairdressers have to bear and not burden the consumers, said Domestic Trade and Consumer Affairs Minister Datuk Alexander Nanta Linggi.

He said only the cost of items used for prevention of Covid-19 infection can be charged on customers in addition to the actual cost of a haircut.

“For example, if the process of cutting hair involves only the use of face mask, disposable apron, gloves and hand sanitiser, then only the cost of these items can be charged on the customer other than the original cost for a haircut,” he said in a statement yesterday.

Another example is that if the additional items comprise a RM3 plastic apron, gloves (50 sen) and hand sanitiser (30 sen), so the total additional cost is only RM3.80, said Nanta, adding that barber shops cannot impose additional charges of up to RM10.

He said the ministry’s enforcement personnel would carry out inspections at barber shops, hair salons and others to ensure that no operators would take advantage of the situation and burden the consumers.

Nanta also suggested that hair salons and beauty parlours display a list of prices for each additional item as well as service charge for haircuts to enable customers to check prices in advance and avoid confusion.

Consumers could lodge reports to the ministry towards any barber shop, hair salon and beauty parlour that impose unreasonable additional charges through WhatsApp at 019- 2794317 or call centre at 1 800 886 800 or e-mail e-aduan@kpdnhep.gov.my.

Such complaints can be investigated under Section 14 of the Price Control and Anti-Profiteering Act 2011, he added. - Bernama

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