

Over 20,000 complaints since March 18

By Nuradzimmah Daim - May 13, 2020 @ 5:13pm



Ismail Sabri said KPDNHEP has received 20,572 complaints and inquiries since the MCO began on March 18. — Bernama

KUALA LUMPUR: The Domestic Trade and Consumer Affairs Ministry (KPDNHEP) received 20,572 complaints and inquiries since the Movement Control Order (MCO) began on March 18.

Defence Minister Datuk Seri Ismail Sabri Yaakob said the complaints were lodged through Whatsapp channel (9,152), e-aduan (7,086), hotline (3,129) and Enforcement Command Centre (1,205).

"A total of 2,851 complaints on prices of items and supplies were recorded through e-aduan for further action by (the ministry's) enforcement.

"Legal action will be taken against business owners, be it at the producer level, manufacturer, wholesale or retail, who are profiteering by hiking the prices," he said at his daily Press conference in Putrajaya today.

He said KPDNHEP enforcement staff yesterday carried out checks on 25 items at 1,007 business premises, including retailers (787), wholesales (189) and factories (31).

He assured people of sufficient supplies of essential goods throughout Ramadan.

Meanwhile, Ismail Sabri also advised the public against bringing along elderly family members and children, who were in the high-risk group for Covid-19 infection, when going out.

This was following reports of parents bringing their children along for shopping, raising concern among the public amid Covid-19 fears.

He also reminded the public to maintain social distance and good personal hygiene as preventive measures against the virus.

<https://www.nst.com.my/news/nation/2020/05/592254/over-20000-complaints-march-18>

