

## Numerous complaints received against Grab

needs and feedback," the company said. It added that it would be submitting written representations to MyCC by Nov 27.

**From front page**

MyCC said the restrictive clauses imposed on Grab drivers distorted the market by creating barriers that prevented the entry or expansion of the company's existing and potential competitors.

"Following the merger between Grab and Uber in March 2018, Grab became the dominant player in the e-hailing market in Malaysia.

"Since then, MyCC has received numerous complaints against Grab. Based on those complaints, MyCC has assessed the matter and commenced investigation against Grab," its statement said.

However, MyCC stated that the proposal to penalise Grab was not final, and the company can present its case.

The proposal also included a daily penalty of RM15,000 from the date of the proposed decision, if Grab fails to take remedial action as directed by the commission to address competition concerns.

Grab has 30 days from the date of the proposed decision to make its representations, after which MyCC will evaluate all submissions, information and evidence before making a final decision under Section 39 or 40 of the Act.

In a previous case in April 2014, MyCC ruled that Malaysia Airlines and AirAsia Bhd's 2011 collaboration agreement violated the Competition Act 2010, and fined the airlines RM10 million each.

However, the Competition Appeal Tribunal (CAT) set aside the fines on Feb 4, 2016 following appeals by both airlines. MyCC then filed for a judicial review to quash CAT's decision and the case is pending.

Malaysia would be the third country in the region to come down on Grab over unfair competition issues, besides Singapore and the Philippines.